

# Public Document Pack



## COUNCIL SUPPLEMENT AGENDA

**Date:** Wednesday, 28 February 2024

**Time:** 6.00 pm

**Venue:** Council Chamber - Moorlands House, Leek

Please find below an additional report which was unavailable when the agenda was published.

### PART 1

14. To answer questions asked under Procedure Rule No. 10, if any. **(Pages 3 - 8)**

**MARK TRILLO**  
**EXECUTIVE DIRECTOR & MONITORING OFFICER**

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## STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL

28 February 2024

### Council Questions

#### 1.Question to the Portfolio Holder for Services received from Councillor Porter

“Since May 2023, there has been a noticeable decline in recycling rates and standards under the Labour Administration, with missed bin collections becoming increasingly common and local residents and local councillors being left without updates. What steps will the Labour Administration take to restore the recycling rates to best in the country and will you commit to a date to get them back up to that level?”

#### **Response:**

Full year recycling figures for 2023-24 will not be available until at least July 2024. However, we can confirm that the first two quarters performance for 2023-24 are higher than 2022-23 (published Waste Data Flow figures).

The targets and current performance for Staffordshire Moorlands Recycling rates are presented in the following table. Actual at Qtr 2 details that there has been a positive increase, exceeding target % at this point for the year (compared and positioned higher other English and West Midland Collection Authorities average).

#### **SMDC Recycling Rates**

YR	SM % Target	SM % Actual	Mean All English District LAs	Mean West Midlands LAs
21/22	57.5	54.5	44.39	42.82
22/23	57.0	53.2	43.18	41.90
23/24	57.5	<b>58.6</b>	-	-
24/25	58.0	-	-	-
25/26	59.0	-	-	-

The following Waste Data Flow tables compare both Qtr 1 and 2 for years 2022-23 and 2023-24. It should be noted that there has been an increase of 4.3% measuring from Qtr 1 (22-23) to Qtr 1 (23-24) over the 2 year period.

Q1 confirmed 2022/23 55.6%  
Q1 confirmed 2023/24 59.9%

*The cumulative position for 2023-24 is 58.6%*

## Waste Data Flow – Published Data

### NI192: Percentage HH waste sent for Reuse, Recycling or Composting (*Provisional*)

Staffordshire Moorlands DC 2022-23	Q1	Q2	Q3	Q4	Total For	
	2022/23	2022/23	2022/23	2022/23	2022/23	
HH waste sent for recycling, reuse or composting	5,551.33	5,471.78	4,660.38	3,900.28	19,583.77	tonnes
Total HH Waste Collected	9,991.49	9,539.78	8,893.67	8,367.85	36,792.79	tonnes
Reuse, Recycling and Composting Rate	55.6%	57.4%	52.4%	46.6%	53.2%	per cent

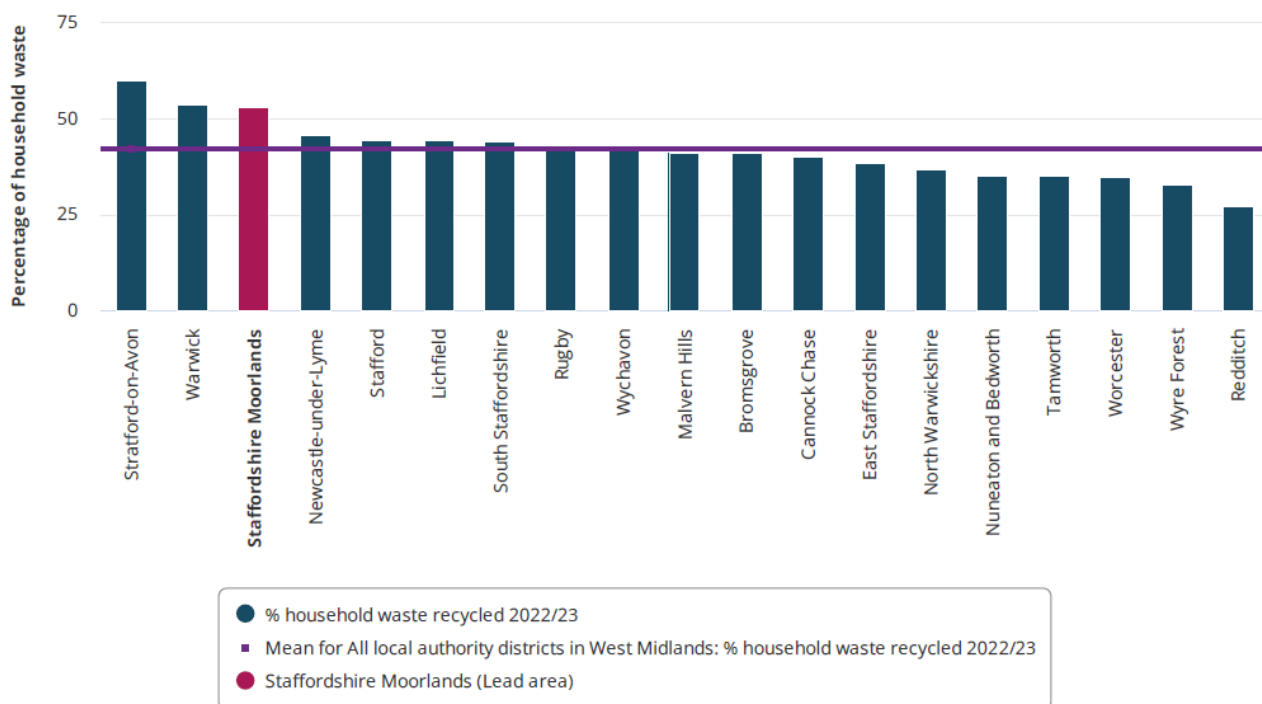
Staffordshire Moorlands DC 2023-24	Q1	Q2	Q3	Q4	Total For	
	2023/24	2023/24	2023/24	2023/24	2023/24	
HH waste sent for recycling, reuse or composting	6,496.37	5,762.89	-	-	12,259.26	tonnes
Total HH Waste Collected	10,837.11	10,073.42	-	-	20,910.53	tonnes
Reuse, Recycling and Composting Rate	59.9%	57.2%	-	-	58.6%	per cent

Staffordshire Moorland's recycling performance for 2022-23 compared with wider West Midland Authorities Collection and recycling results are confirmed as the highest achieving recycling rates across West Midlands Authorities;

### 2022/23 West Midlands Authorities Recycling rates

Authority	Residual HH waste per HH (kg/household) (Ex NI191)	% HH waste sent for reuse, recycling or composting (Ex NI192)	Collected HH waste per person (kg) (Ex BVPI 84a)
Cannock Chase	488.7	40.1%	369.7
East Staffordshire	504.3	38.6%	362.4
Lichfield District	455.7	44.3%	369.1
Newcastle-under-Lyme	417.1	45.8%	362.0
South Staffordshire	468.6	43.9%	368.1
Stafford	449.4	44.6%	373.6
Staffordshire Moorlands	384.2	53.2%	383.1
Tamworth Borough	518.0	35.4%	351.0

**Percentage of household waste sent for reuse, recycling and composting (annual) (2022/23)  
for All local authority districts in West Midlands**



Source:  
Department for Environment, Food and Rural Affairs

The results for the remainder of 2023-24 will not be available until July 2024 and therefore unable to report Qtr 3 onwards in this response, however it is expected that based against current trajectory for Qtr 1 and 2, SMDC will maintain a strong lead position across the Staffordshire region.

**2023-24 Staffordshire region recycling %**

Authority	APR – JUN	JUL – SEP	OCT - DEC	JAN – MAR
Cannock Chase Council	49.7%	41.1%	-	-
East Staffordshire Borough Council	48.3%	46.3%	-	-
Newcastle-under-Lyme Borough Council	48.6%	49.3%	-	-
South Staffordshire Council	50.9%	48.5%	-	-
Stafford Borough Council	50.1%	48.5%	-	-
Staffordshire Moorlands District Council	59.9%	57.2%	-	-
Tamworth Borough Council	40.8%	42.6%	-	-

The Council is well within the target (threshold) for missed bin collections across the district.

### Missed Bins SM Performance Indicator

YEAR	Per 100,000 properties	
	Target (threshold)	Actual
21/22	36.0	31.69
22/23	36.0	28.24
23/24 *	35.0	30.32

\*YTD January 2024

So far (YTD end of Jan 24) there have been 902 justified missed collections from over 2.97 million collections.

In comparison to 2022-23 measuring in parity to the current YTD position there were 840 missed collections. Which equates to an increase of 62 missed collections over the same period in current year from over 2.97 million collections.

We can compare current performance to other Staffordshire collection Authorities, for this example, the following table details the current collection rate position (2023-24 YTD) against South Staffordshire Council;

Authority	Collection rate %
South Staffordshire Council	99.7
<b>Staffordshire Moorlands District Council</b>	<b>99.9</b>

The in-cab system (installed in vehicles pre May 23) allows residents and customer services colleagues to have access to real time data, through the Council's website. Residents can check their bin's status using our online checking tool – [See why your bin has not been emptied - Staffordshire Moorlands District Council \(staffsmoorlands.gov.uk\)](#)

If a resident's bin was put out before 6am, but it hasn't been emptied by the end of the day, you can see if there was an access issue affecting all or part of the street at the time AES were collecting. Completing this form will also tell residents if AES plan to return for the bin before their next scheduled bin day.

AES won't return to empty the bin before their next collection day if:

- The bin was not out for collection when AES visited your street.
- The wrong bin was presented.
- The bin contained items or materials we don't accept and has been stickered by AES crew.
- The bin was too heavy for the crew to move.
- The contents of your bin were stuck or frozen inside and didn't drop out when AES tipped the bin.

Additionally, news feed messages are still displayed on the Council's landing page for Bins if there has been any major disruption to the service.

The Council's communications team also uses various social media platforms for alerting and sharing information to residents and businesses and have an agreed Communications plan for scheduled campaigns agreed with Alliance Environmental Services Communications leads.

Members will appreciate it is not possible for our Commissioning Officer (Waste and Streets) to issue bespoke updates to all ward Councillors regarding waste collection services, which is why we encourage the use of the online tool/website previously referred to in this response.

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