Outcomes from Member Priority Setting Workshop - 16th July 2019

Safe and Healthy Communities

Theme	Councillors' Comments
Housing	• Maintain / increase numbers % of affordable housing • Reduce the number of empty properties • Maintain / increase housing targets in local plan • More energy efficient homes • Finish off housing developments properly and stick to original agreements • Expand the housing stock • Quicker turnover of void properties • Introduce a 'sell on clause' for RTBs – tenant should not be able to sell the property onto an external purchaser in order to make a large profit • Increase the emergency property provision for potentially homeless people especially in Glossop • Re-evaluate the scheme for selling affordable housing - criteria should be local/first time buyers etc. - no buy to lets - introduce a 'sell on clause' • Housing developers should allocate a % towards local infrastructure • Utilise public spaces and idle land for small housing developments - Community Land Trust Improve social housing communal areas: fencing / signposts / lay-by's • Increase the number of car parks on the estates - utilise grassy areas • Control HMO's • Work with local housing associations to increase affordable housing
Community Safety	• Reduce ASB • Build police station in Chapel • Increase enforcement for alcohol related issues with teenagers – provide outreach services to assist with early intervention / prevention of alcohol abuse • Work with the fire service to improve fire safety in homes on a regular basis not just when there is a change of tenancy • Encourage better communication between Police and Councillors • Re-instate regular meetings between Police and Councillors (not PCSOs)

Theme	Councillors' Comments
Community Engagement / Development	• Develop a strategy and plan to work with strategic partners (i.e. engage with police on a regular basis) • More engagement with voluntary centres - 'better together' • Work with volunteer bureaus and explore what they can do • Look at what sections of society we are supporting and make sure they are the right ones • Better access to information for people that are not computer literate • Improve communication between the Council and the community • Encourage neighbours and community groups to assist the elderly and infirm • Communication should be more positive - better marketing - i.e. the positive effects of the Parkwood Contract • Bring back community awards / community champions
Leisure	• Implement and monitor the sports strategy • Encourage local sports groups • Get schools involved in leisure centres • Assist/facilitate setting up and running of small sports clubs i.e. women's football clubs • Assist sports clubs with improving facilities i.e. changing rooms • Encourage teenagers to participate in sport • Improve the leisure facilities • Look at other authorities that have adapted Victorian facilities for ideas around Glossop swimming pool • Provide sporting facilities in parks • Engage with the people who use / will be using the sporting facilities i.e. teenagers using skate parks • Monitor the Parkwood contract – especially around cancelled classes and the cost of classes i.e. the cost taking a family swimming • Look at subsidies, concessions and free membership to leisure centres i.e. doctors could recommend free membership for certain illnesses/obesity • Hold exercise and sports classes in village halls • Need indoor leisure provision for young people (under 12s)

Effective Use of Resources

Theme	Councillors' Comments
Organisational Development	• Continuation our current values when it comes to good management of a very difficult financial position • Understand that a change in priorities will mean other things / previous priorities have to change • Pass back 'thank you' to the staff to motivate / help with job satisfaction • Do we monitor stress levels / workloads in any way? As numbers have reduced, there is the same amount of work to be done • More work experiences / apprentices / trainees / acting-up opportunities to help us 'grow our own' • Training and skills retention essential • Quicker void turnarounds will come from a high performing/motivated workforce • Offer career progression opportunities, to develop our own through the organisation, and retain staff • Consider succession planning - hang onto those who work well together • Give a clear 4 year vision for staff to see • How proud do the staff feel? – What can we do to make people proud? • Is more staff needed in certain areas? • How motivated are staff? • Why was Alliance@10 not shared with a wider audience i.e. Councillors and the public • Review flexible working arrangements particularly for our female staff • Encourage staff to be exposed to councillors more – should report authors deliver at committees? • Better communications between Councillors & Officers to reduce chasing of queries • Assets team are understaffed, and under pressure with big jobs, smaller tasks are not a priority but could help generate some income? e.g. are our garage blocks under used? Better for parking / housing? • How do we manage the efficiency of our workforce as an asset
Procurement	• Continue the work on the procurement strategy, including supporting / working with smaller local companies / suppliers – keep it local, boost our own economy locally (ref. Preston Model) • Ensure we review compliancy of contracts, so what we have agreed is delivered, not always the cheapest option will be the best

Theme	Councillors' Comments
Efficiency / Finance	• Work together with other organisations / councils • Fair Funding Review – should we be working with others who want to bring businesses here to reduce the North / South funding gap • Review our debt recovery strategy – is it value for money to send council tax accounts to bailiffs for benefit claimants who are already not in a position to pay? • Reduce the amount of paper we send out particularly Council Tax bills by online mechanisms • Offer more flexible payment plans / direct debits and cancel summons costs if paid on time to encourage faster payment • Make better use of our buildings to maximise the savings from Efficiency & Rationalisation Strategy • Deliver housing • Make more of Buxton Town Hall, (ref. Preston Model/Altrincham) – consider other uses such as wedding venue/covered market venue, attract investment and local visitors as well as tourists • Rationalisation of buildings e.g. sharing premises (e.g. Peak Buildings / Magistrates Court) • Liaise with other landowners to see what their plans are, and work together • Make savings on high overheads by using solar power • Consider turning sites we own into solar farms to generate income e.g. disused quarries
Access to Services	• Can councillors champion online / promote our services, hold surgeries to get to residents • Understand the challenges that some of our customers have when it comes to accessing us in person / lack of broadband connectivity • Understand we will always need to retain a customer facing / telephone service • Customer Services have achieved a lot, but there is still room for improvement • How do we reach those who can't get online due to age / vulnerability / internet access • Reduce call wait times – could we adopt a ring back system, or a system that tells people where they are in the queue to reduce complaints? • Get more 'quick win' and simple transactions online • Make online forms clearer, so customers don't have to ring to ask a question about a form • Better signposting on the website • Promote ourselves, our services and what can be done (and what can't!) online more • Consider a purpose built premises to operate customer services from the town centre, Buxton Town Hall is not ideal for customers privacy, or access and an inefficient workspace • Improve / increase number of public toilets

Local Economy

Theme	Councillors' Comments
Transport	- Address the double tier transport costs – boundary price hikes - Evening bus services linked to the night time leisure / tourist economy - Travel subsidies – work with transport providers (Sheffield and Greater Manchester) - Public transport from rural areas into the towns (takes 2 hrs from Hope Valley into Buxton) - Influence transport providers to cut emissions - Transport impacts from day visitor economy - Better road / rail / bus links
Town Centres	- Empty town centre shops give a poor impression of the area - Loss of big-name retailers - Future of the Springs in Buxton - Accessible high streets for visually and mobility impaired visitors - Restructure Buxton – 5 star Crescent, town is lagging behind - More independent / niche traders - Learn from vibrant towns elsewhere - Buxton Future High Street Fund – needs local ownership / engagement / insight / influence – engage local partnerships / Parkwood / Theatre Trust / Crescent. One shared vision
Business Development	- Open door initiative – council could take over empty retail units and use for start-ups - Keep our land assets and use them to glean the commercial benefits rather than selling off - Start-ups for local people - Mixed schemes / civic space - Development mustn't just be about housing – need starter units for industry - Buxton Town Hall as a live / work space – rent out hot desking sites - Continue with the plans for Glossop Town Hall – public Wi-Fi - Diversification - Are we getting the benefits from the Northern Powerhouse - Maximise business rates contributions - Deliver the regeneration objectives from the Crescent project - Buxton is a University Town – entrepreneurial opportunities locally / work spaces

Theme	Councillors' Comments
Cultural Development	• Buxton Opera House improvements – Council support • Cultural Heritage Strategy – Local Festivals: support for / harness economic impacts from
Planning / Development Control	• Build green considerations into the planning process • Redevelop brownfield sites • Infrastructure needs to keep up with the growth in housing • Passivhaus – carbon neutral developments
Connectivity	• Connectivity – patchy broadband speeds
Tourism	• Marketing – The great outdoors offer! Activity / accommodation packages (Go Ape!) • Leisure offer • Reliance on seasonal tourist spend – need all year round jobs for local people • Lack of tourist spend from day visitors • Need to attract more overnight stays – linked to more small B&Bs (Hope / Chapel) and budget-style hotel provision • Better tourist information

Protecting the Environment

Theme	Councillors' Comments
Waste & Recycling	- Public recycling in all public areas (Glossop) - Increase recycling - Promote food waste recycling and work to improve - Educate residents re recycling (partnering with DCC) - Recycling education – can and can't recycle and include re-use - Reduce contamination of recycling through education - Investigate and promote business recycling (hotels / farms etc.) - Recycling within council buildings – removal of single use plastics - Introduce recycling education / communications for residents - Promote re-use and work with repair cafes - Increase businesses to offer water bottle refills - Work with supermarkets re single use plastics (also with council water fountain / coffee) - Work with supermarkets to reduce their food waste - Work with producers (i.e. Nestle) re packaging and recycling - Encourage home recycling composting of food waste - Residents blocking pavements with waste and recycling bins - Collect current waste that should be collected that is left out – i.e. red bags for clothing - Tip site at Glossop – increase facilities to match Buxton - Explore larger communal bins in built up areas (e.g. Fairfield Road) and re-educate residents - Dog fouling plastic bags – discourage and look into compostable bags
Public Conveniences	- Maintenance of all Public Toilets (Chapel Market Place) - Increase public toilets in all areas - Increase Public Toilets within Buxton Town Centre – work with Springs - More access to public toilets – increase and review times / availability - Encourage businesses re access for public to their toilets - Accessible toilets across High Peak - Promote public toilets for tourists/visitors – (Purple Pound)

Theme	Councillors' Comments
Street Cleansing	• High Path, Buxton – work with owner • Educate residents re street cleaning • Street cleaning – priority areas to be picked more frequently • Street cleaning – more enforcement and publish • Street cleaning – support more community groups • Street weeding • Cars Parking on pavement – look into and investigate enforcement • Keep pavements clear • Continue and improve and enhance environmental enforcement (dog fouling / litter) • Increase and review litter bins design including recycling of waste • Improve road and gulley cleaning • More street benches • Dog fouling • Enforcement for fly tipping – use CCTV including mobile CCTV for remote areas and investigate new technology • Fly-tipping – work with other neighbouring counties • Public recognition for residents / people that go above and beyond (i.e. Street Cleaning / Street Maintenance – grass cutting etc.)
Climate Change	• Green credentials of the area – Electric charging points • Extend air quality monitoring outside schools (Primary School mainly) • Promote walking to schools • Solar Panels – work with Quarries in area • Look into Water Power to generate electricity • Encourage wind turbines in all areas - Peak Park • Better public transport • Emission monitoring • Renewable energy • Investing in council vehicles that are environmentally friendly • Work with National Park re electric charging points (potential site Torside) • Electric charging points cost incl. with parking fee

Theme	Councillors' Comments
Parks & Open Spaces	- Increase tree planting in all areas - Increase wild flower planting – look into along highways etc. - Cut grass verges less - Community Orchards Small park in Chapel – replace or not. Decision. - Ashwood Park, Buxton - Bridge - Grants funding for Parishes – to help look after Parks/Open Spaces - Promote Parks and Open spaces - Tree planting in parks - Address ASB in parks - Park litter picks - Greater co-ordination of Park Litter picks - Accessible equipment within parks - More benches within parks - Increase Tree planting in all areas (estates / grassed areas) - Implement tree planting replacement programme - Review weed killer process and products used, hazard - no artificial weed killer - Actions plans (maintenance plans) for Parks and Opens spaces to be reviewed - Friends of Parks Groups – open days / work together - Review goose numbers in Pavilion Gardens
Car Parking	- Increase / extend car park within Chapel-en-le-Frith (Thornbrook Road – maintenance and extend) - Extend car park within Chapel-en-le-Frith - Electric charging points in council owned car parks - Improve car parks incl. machines / maintenance - Maintenance of all car parks – re-line all - Increase car parking at stations (New Town) - Car park at Pavilion Gardens (bottom deck) - Review current free after 6pm car parking hours – bring earlier - Review charging on car parks