





Aim 1: Help create a safer and healthier environment for our communities to live and work

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Objective: Increased supply of good quality affordable homes							
Housing Benefits Processing: Time taken to process a) new claims b) change of circumstances	Monthly	a)22.34 b)10.52	a)13.49 b)12.86 Q3 2019-20	a)18 days b) 7 days	a) 18 days b) 7 days	a) 18 days b) 7 days	a) 18 days b) 7 days
Delete: Number of households in temporary accommodation	Monthly	11		10	TBD	TBD	
Delete: % of cases resolved without progressing to a full homeless case	Monthly	98.63%		95%	TBD	TBD	
NEW: % of initial applications opened at the prevention and relief duty stages.	Monthly	NEW	NEW	NEW	65%	70%	70%
% of active housing register applicants in priority need (classes A and B) who have been registered in excess of 6 months	Annual	20.58%	20.58% 2018-19	15%	15%	15%	15%
Housing Benefits Processing: % of cases determined correctly	Annual	99.81%	99.81% 2018-19	99.5%	99.5%	99.5%	99.5%
Housing Benefits processing: % of overpayments recovered	Annual	83%	83% 2018-19	Contextual			
Landlord Accreditation Scheme: Numbers signed up to scheme	Annual	3	3 2018-19	Contextual			

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Number of affordable homes delivered	Annual	5 2017/18	42 2018/19	Contextual			
The number of empty homes	Annual	1152	1152 2018-19	Contextual			
NEW: Revenue costs of private sector housing function	Annual	NEW	NEW	Contextual			
NEW: Number of category 1 hazard properties (descriptor of types)	Annual	NEW	NEW	Contextual			
NEW: Number of category 2 hazard properties (descriptor of types)	Annual	NEW	NEW	Contextual			
NEW: Number of complaints received in relation to private sector rented accommodation conditions	Annual	NEW	NEW	Contextual			
NEW: Enforcement action undertaken: Number of improvement notices served (prohibition, advisory etc)	Annual	NEW	NEW	Contextual			
Objective: Develop a positive relationship with communities							
Number of voluntary groups supported	Annual	91	91 2018-19	Contextual			
Objective: Provision of sports facilities and leisure opportunities focused upon improving health							
Level of external funding awarded to support the physical activity and sport strategy and number of bids	Quarterly	£50k	£2,500 Q3 2019-20	33% success rate. Minimum £50k	33% success rate. Minimum £60k	33% success rate. Minimum £60k	33% success rate. Minimum £60k
Delete: Number of voluntary clubs/organisations supported with funding applications	Annual	4		4	5	6	

Delete: Number of new sports participation programmes created in priority areas	Annual	5		5	6	7	
Delete: Number of new volunteering programmes created in priority areas	Annual	0		Establish baseline	TBD	TBD	
Costs of leisure centre provision per households	Annual	£7.18	Annual	Contextual			
Levels of inactivity among local population groups	Annual	27,500 (33.3%)	Annual	Contextual			
Number of volunteers within local sports clubs (Sport England's Active Lives Survey)	Annual	8,900 (10.8%)	Annual	Contextual			
NEW: Number of priority areas, where place-based work to reduce inactivity, is being undertaken.	Annual	NEW	NEW	NEW	2	3	4
Objective: Effective support of community safety arrangements including CCTV							
NEW: Delivery of the Community Safety Partnership Plan (% actions delivered on time)	Annual	NEW	NEW	NEW	100%	100%	100%
NEW: CCTV Monitoring	Annual	NEW	NEW	Contextual			
NEW: Levels of Crime	Annual	NEW	NEW	Contextual			
NEW: Levels of ASB	Annual	NEW	NEW	Contextual			

The following Priority Actions will be monitored and reported on during 2020/2021:

- ❖ Develop a strategy for further development of affordable and specialist housing
- ❖ Complete the review of the CCTV system and implement the agreed recommendations
- ❖ Develop and implement an ongoing leisure facilities improvement plan focused on improving the health and well-being of residents
- ❖ Develop and implement an outdoor leisure facilities improvement plan focused around the 'sports village' concept
- ❖ Develop a Private Sector Housing Strategy to improve conditions for homeowners and private tenants
- ❖ Refresh the Council's Communication Strategy in order to ensure that there is a more effective dialogue with residents
- ❖ Review the Council's community safety arrangements in order to maintain strong partnerships with community groups
- ❖ Review the Sport and Physical Activity Strategy in order to integrate communities and sports clubs into the delivery of its objectives.

We will also monitor and report on the following Influencing Actions, which rely on effective partnership working:

- Ensuring effective health provision particularly for the elderly
- Combating illegal money lenders such as loan sharks
- Reducing crime, the fear of crime and ASB



Aim 2: To use resources effectively and provide value for money

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Objective: Ensure our services are easily available to all our residents in the appropriate channels and provided 'right first time'							
No. / % of interactions: a) phone b) face to face c) web	Monthly	a)41306 39% b)24541 23% c)39763 38%	a)29349 38% b)16370 21% c) 31521 41% Q3 2019-20	a) 37% b) 23% c) 40%	a)38% from 35% b) 23% from 20% c) 39% from 45%	a)38% from 35% b)22% from 20% c) 40% from 45%	a) 38% b) 22% c) 40%
		Since 2017 we have increased the availability for customers to self-serve and assisted contacts have reduced however there are some services that are not available online and/or require advice and support e.g. Universal Credit, the targets set reflect the % per access channel.					
Avoidable contact (number taken from customer portal)	Annual	Not available	Not available	12%	12%	12%	12%
Satisfaction with customer services (Joint Alliance Measure)	Annual	93.75%	93.75% 2018-19	92%	92%	92%	92%
Complaint handling: % dealt with within 10 working days	Monthly	98%	98% Q3 2019-20	97%	97%	97%	97%
Complaint handling: % of repeat issues (compares previous month only)	Monthly	1%	2% Q3 2019-20	5%	5%	5%	5%
FOI requests: % responded to within statutory time frame and number of requests	Quarterly	95%	83.08% Q3 2019-20	95%	95%	95%	95%

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Website Quality: Socitm Better Connected assessment	Annual	3 stars	3 stars 20018-19	4 stars	4 stars	4 stars	4 stars
% of FOI requests diverted to the website / publication scheme	Annual	23.67%	23.67% 2018-19	Contextual			
The cost of dealing with FOI requests	Annual	£27,079.50	£27,079.50 2018-19	Contextual			
Complaint handling: Number received	Annual	118	52 Q3 2019-20	Contextual			
Objective: More effective use of Council assets							
% & number of council owned business units occupied	Annual	97% (37/38)	97% (37/38)	92.1% (35/38)	92.1% (35/38)	92.1% (35/38)	92.1% (35/38)
NEW: Annual cost of energy across key operational assets	Annual	NEW	NEW	Contextual			
NEW: Capital receipt from minor asset disposals annually	Annual	NEW	NEW	Contextual			
NEW: Amount of energy used across key Corporate Buildings (Moorlands House)	Annual	NEW	NEW	Contextual			
Objective: Effective use of ICT							
IT- % network availability	Monthly	100%	100% Q3 2019-20	99%	99%	99%	99%
IT- % system availability	Monthly	99.93%	99.96% Q3 2019-20	99%	99%	99%	99%
NEW: Number of Onevu (customer portal) accounts	Quarterly	NEW	NEW	17,000	22,000	TBD	TBD
NEW: Socitim user satisfaction measures (Joint Alliance Measure)	Annual	NEW	NEW	NEW	Establish Baseline	TBD	TBD

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Objective: A high performing and well motivated workforce							
Delete: Average days sickness absence per FTE (show split between short and long term)	Monthly	4.48 days		7 days	7 days	7 days	
% of Appraisals completed across the workforce (of those due)(Joint Alliance measure)	Annual	66%	66% 2018-19	100%	100%	100%	100%
Number of a) workplace accidents and b) RIDDOR reportable / Lost Time (7days) accidents	Annual	a)23 b)4	a)23 b)4 2018-19	a)<23 b) 0	a)<20 b) 0	a)<20 b) 0	a)<20 b) 0
Average days sickness absence per FTE across the Alliance	Monthly	8.31 days	7.08 days Q3 2019-20	Contextual	7 days	7 days	7 days
Customer Feedback: Level of compliments	Annual	82	46 Q3 2019-20	Contextual			
Staff Climate Survey	Annual	No survey	No survey	Contextual			
Staff turnover rate (Joint Alliance Measure)	Annual	9.2%	9.2% 2018-19	Contextual			
NEW: Number of apprentices by type (i.e. higher/ trade) (Joint Alliance Measure)	Annual	NEW	NEW	Contextual			
NEW: Number of apprentices completing the apprenticeship (Joint Alliance Measure)	Annual	NEW	NEW	Contextual			
NEW: Number of apprentices retained by the council (Joint Alliance Measure)	Annual	NEW	NEW	Contextual			
NEW: % of apprentice levy spent within year (Joint Alliance Measure)	Annual	NEW	NEW	Contextual			

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Objective: Effective use of financial and other resources to ensure value for money							
Number & % of press releases taken up in local media	Annual	48 issued 92% take up	48 /92% 2018-19	94%	94%	94%	94%
Number of twitter followers	Quarterly	1768	1858 Q3 2019-20	1875	1975	2075	3075
Number of Facebook followers	Quarterly	689	1012 Q3 2019-20	800	1150	1300	1500
Collection rates: Business rates	Monthly	99.13%	80.45% Q3 2019-20	98.1%	98.2%	98.2%	98.2%
Collection rates: Council Tax	Monthly	98.66%	83.92% Q3 2019-20	98.1%	98.2%	98.2%	98.2%
Collection rates: Sundry Debt (value of SD over 60 days old)	Quarterly	£70,434.48	£73,476 Q3 2019-20	5% reduction	2% Reduction	2% reduction	2% reduction
% of invoices paid in line with contract	Monthly	92%	97% Q3 2019-20	96%	96%	96%	96%
Use of Contracts register - annual contract spend as % of gross expenditure budget	Quarterly	87%	84% Q3 2019-20	2% improvement to 18/19	2% improvement to 19/20	2% improvement to 20/21	2% improvement to 21/22
% of procurement activity on the Procurement Forward Plan (Joint Alliance measure)	Quarterly	64%	63% Q3 2019-20	72%	65%	68%	70%
	Target of 72% is not being achieved, have therefore reduced this for subsequent years						
% of internal audit recommendations implemented within timescale	Quarterly	97.39%	98.89% Q3 2019-20	97.5%	98%	98.5%	99%
External Audit Opinion	Annual	Unqualified	Unqualified 2018-19	Unqualified	Unqualified	Unqualified	Unqualified
% of corporate efficiency savings met	Annual	49%	49% 2018-19	100% of target	100% of Target	100% of target	n/a
a) Expenditure variance to budget b) Income variance to budget	Annual	a) – 7% b) 1%	a) – 7% b) 1%	Net Budget +/- 5%	Net Budget +/- 5%	Net Budget +/- 5%	Net Budget +/- 5%

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
			2018-19	variance	variance	variance	variance
Number of twitter re-tweets	Annual	370	370 2018-19	Contextual			
% of income generated against net budget	Annual	54%	54% 2018-19	Contextual			
Amended - External funding levered annually for projects that meet corporate plan aims	Annual	18,454,000	18,454,000 2018-19 (prev definition)	Contextual			
NEW: Unit costs per service	Annual	NEW	NEW	Contextual			
Objective: Effective procurement with a focus on local business							
NEW: % of expressions of interest that come from businesses within the local area (over £5,000) (measured from the Pro-Contract system)	Quarterly	NEW	NEW	NEW	Establish Baseline	TBD	TBD
NEW: % of contracts awarded to local suppliers following submission of expression of interest (over £5,000) (measured from the Pro-Contract system)	Quarterly	NEW	NEW	NEW	Establish Baseline	TBD	TBD
NEW: Supplier (creditor) spend within the local area as a % of total spend (measured from spend analysis within Integra)	Quarterly	NEW	NEW	NEW	Establish Baseline	TBD	TBD
NEW: Number of local business training/ supplier engagement events facilitated	Quarterly	NEW	NEW	NEW	Establish Baseline	TBD	TBD

The following Priority Actions will be monitored and reported on during 2020/2021:

- ❖ Continue to embed good information management practices through the ASSURED framework
- ❖ Develop and implement a plan to identify new and innovative ways of generating income
- ❖ Refresh and implement the Asset Management Plan, including a review of public estate, and ensure adequate facilities management arrangements are in place
- ❖ Develop an Access to Services Strategy to ensure that Council services are accessible to all
- ❖ Implement the Council's Efficiency and Rationalisation Programme (This will focus on a number of projects including procurement, income generation, trading, advertising and sponsorship, etc)
- ❖ Develop a new Organisational Development Strategy to ensure that our workforce is developed effectively
- ❖ Develop a new procurement strategy with a focus on spending money locally
- ❖ Develop a new ICT strategy to enhance and support the delivery of services



Aim 3: Help create a strong economy by supporting further regeneration of towns and villages

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Objective: Flourishing town centres that support the local economy							
% of empty town centre shops	Annual	Leek 11.6%; Cheadle 20.6%; Biddulph 17%; District Average 14.9%	Leek 11.6%; Cheadle 20.6%; Biddulph 17%; District Average 14.9% 2018-19	< 13%	<national average	<national average	<national average
Cost to the Council per Market (Subsidy)	Annual	2018-19 Leek outdoor (£68,446.03) Leek craft (£13,916.06) Cheadle (£3,508.99) Leek indoor (£8,143.10)	2018-19 Leek outdoor (£68,446.03) Leek craft (£13,916.06) Cheadle (£3,508.99) Leek indoor (£8,143.10) 2018-19	Contextual			
Objective: High quality development and building control with an open for business approach							
Planning processing times a) Majors b) Minors c) Others	Monthly	a)100% b)92% c)95%	a)93% b)95% c)94% Q3 2019-20	a)90% b)85% c)90%	a)90% b)85% c)90%	a)90% b)85% c)90%	a)90% b)85% c)90%
% of planning applications with pre-application enquiries	Annual	10%	10% 2018-19	10%	10%	10%	10%

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
% of major developments allowed on Appeal	Monthly	0%	0% Q3 2019-20	10%	10%	10%	10%
% of minor/other developments allowed on appeal	Monthly	0.6%	2.07% Q3 2019-20	10%	10%	10%	10%
Agent satisfaction with the Planning Service (survey)	Annual	73%	73% 2018-19	80%	80%	80%	80%
% of planning enforcement cases resolved in 13 weeks	Annual	75.9%	75.9% 2018-19	80%	80%	80%	80%
% of priority 1 planning enforcement cases visited within 1 working day	Annual	100%	100% 2018-19	90%	90%	90%	90%
Planning application processing costs	Annual	£7.86 (2017/18) LG Inform	£7.86 (2017/18) LG Inform	Contextual			
Costs awarded against the council from lost planning appeals	Annual	£745	£745 2018-19	Contextual			
Numbers attending the Planning Surgeries	Annual	252	252 2018-19	Contextual			
Objective: Encourage business start ups and enterprises							
Local Plan Delivery: Number of completions for homes: sqft of employment space delivered	Annual	Completions 142 sq. ft. emp. space 0 (2017/18)	Completions 167 (2018/19) sq. ft. emp. space 0 (2017/18)	Contextual			
Number of businesses supported by the Growth Hub (fair proportion across partnership)	Annual	43 (additional) (5.1%, fair proportion = 10.7%)	43 (additional) (5.1%, fair proportion = 10.7%) 2017-18	Contextual			

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Number of enterprises operating in the area (considering business starts as well as deaths; as recorded through ONS stats)	Annual	4120	4120 2018-19	Contextual			
NEW: Cost of business support activity	Annual	NEW	NEW	Contextual			
NEW: Number of business reached through the monthly Business Newsletter	Annual	NEW	NEW	Contextual			
NEW: Business webpage- number of hits	Annual	NEW	NEW	Contextual			
Objective: Encourage and develop tourism							
Visitor spend in the area	Annual	£277.67 17-18	£312.56m 2018-19	Contextual			
TICs online hits	Annual	4162	4162 2018-19	Contextual			
Total tourist bed spaces	Annual	7,587 17-18	7,819 2018-19	Contextual			
Total overnight stays (tourism)	Annual	1.56m 17-18	1.68m 2018-19	Contextual			

The following Priority Actions will be monitored and reported on during 2020/2021:

- ❖ Develop and implement plans to extend the public market operations
- ❖ Support the development of Cornhill and improved rail links
- ❖ Support the development of the former Churnet Works site in Leek
- ❖ Adopt a new Local Plan
- ❖ Develop a master plan for bringing redundant mills back into use
- ❖ Implement the Council's growth strategy to bring about the regeneration of towns and rural communities
- ❖ Develop a Tourism Strategy to maximise the positive impact to our communities

We will also monitor and report on the following Influencing Actions, which rely on effective partnership working:

- Expand the Growth Deal Partnership to provide inward investment
- Support the Churnet Valley Railway with their plans to bring trains back to Leek
- Provide bus services which connect our villages with our three market towns for services, shopping and leisure.
- Improve access and traffic flows to our town centres



Aim 4: Protect and improve the environment and respond to the climate emergency

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Objective: Effective recycling and waste management							
Recycling rates	Quarterly	58.43% estimate	58.83% estimate Q3 2019-20	57.5%	57% from 58%	57.5% from 58%	58%
	The existing aspirational targets were unachievable and have now been amended to a more realistic figure						
Residual waste per household	Quarterly	364.47kg estimate	289.14kg estimate Q3 2019-20	365kg	385kg from 360kg	380kg from 355kg	375kg
	The existing aspirational targets were unachievable and have now been amended to a more realistic figure						
Missed bins per 100,000 collections (exc. customer error and bad weather)	Monthly	31.46	27.6 Q3 2019-20	38	37 from 36	36 from 34	35
	The existing aspirational targets were unachievable and have now been amended to a more realistic figure						
Cost per household of the waste and recycling service	Annual	£50.94	£50.94 2018-19	Contextual			
Objective: Provision of high quality public amenities, clean streets and environmental health							
% of 'high risk' premises (A-C) inspected per annum	Quarterly	100%	75% Q3 2019-20	100%	100%	100%	100%
% of routine permitted process premises inspected	Quarterly	100%	75% Q3 2019-20	100%	100%	100%	100%

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
% food premises compliant with FSA criteria	Annual	98%	98% 2018-19	98%	98%	98%	98%
Number of fly tipping incidents collected by the Council (exc. sec 46 waste)	Monthly	295	239 Q3 2019-20	295	Contextual		
	This indicator records the number of incidents that the Council clears. Separate indicators record enforcement activity undertaken by Democratic & Community Services. It is therefore not appropriate to set a target to improve performance when such activity is under the control of another department. By continuing to record the number of incidents the Alliance will be able to monitor the impact of its enforcement and/or educational activity or can use the data to target when campaigns are needed for example if the numbers of incidents rise.						
Anti-Social Behaviour enforcements by type (including behaviour adversely affecting the environment) a) number of fixed penalty notices issued b) number of prosecutions	a)Annual (was monthly) b) Annual	a)72 b) 0	a)71 Q3 2019-20 b) 0 2018-19	Contextual: annual report to be produced that will indicate the level of activity			
Street and environmental cleanliness inspection results (% achieving top grades for cleanliness)	Annual	91.67%	91.67%	90%	90%	90%	90%
Number of community clean-up campaigns	Annual	72	72	75	80	85	90
Number of pest control contracts	Annual	52	52	54	56	58	60
Private water supplies - % of sampling programme completed	Annual	100%	100%	100%	100%	100%	100%
Delete: Customer satisfaction with regulatory services (environment)	Annual	No Survey carried out		TBD	TBD	TBD	
Delete: Cost measures: public conveniences	Annual	£377,000		Contextual			

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
Cost measures: street cleansing service	Annual	£500,000	£500,000 2018-19	Contextual			
Cost measures: Environmental Health Service	Annual	£484,000	£484,000 2018-19	Contextual			
Number of premises in each of the 6 food hygiene star rating gradings (from 0 to 5)	Annual	5 Star 443 4 Star 173 3 Star 59 2 Star 11 1 Star 9 0 Star 1	5 Star 443 4 Star 173 3 Star 59 2 Star 11 1 Star 9 0 Star 1 2018-19	Contextual			
Objective: Provision of quality parks and open spaces							
Green Flag awards maintained	Annual	1	1 2018-19	1	1	1	1
Cost of parks and open spaces per capita	Annual	£9.54	£9.54 2018-19	Contextual			
Objective: Meeting the challenges of climate change							
Paper consumption across the alliance	Monthly	2470 reams	1245 Q3 2019-20	2000 reams	2000 reams	2000 reams	2000 reams
Pollution measures - air quality: % compliance against national reporting requirements in relation to air quality	Annual	100%	100% 2018-19	100%	100%	100%	100%
NEW: Emissions per capita	Annual	NEW	NEW	Contextual			
Objective: Car parking arrangements that meet the needs of residents, businesses and visitors							
Net income per parking space	Annual	£412.05	£412.05 2018-19	Contextual			
Number of parking PCN's issued and % collected	Annual	1199 76.69%	1199 76.69% 2018-19	Contextual			

Measure	Reported	2018-19 Result	2019-20 Result	2019-20 Target	2020-21 Target	2021-22 Target	2022-23 Target
% of car park spaces accredited with Park Mark	Annual	35.2%	35.2% 2018-19	Contextual			
% and number of disabled bays within car parks	Annual	66 3.8%	66 3.8% 2018-19	Contextual			

The following Priority Actions will be monitored and reported on during 2020/2021:

- ❖ Successfully deliver Phase 3 of the transfer of services to Alliance Environmental Services Ltd, our new joint venture company, to deliver waste, streets and ground maintenance services on behalf of the Council in order to achieve improved performance and value for money outcomes
- ❖ Identify and implement an approach to reduce the cost of country parks
- ❖ Develop a plan to improve Brough Park and John Hall Gardens
- ❖ Develop a climate change strategy and an action plan of response to a declared climate emergency
- ❖ Review the Council's waste and recycling arrangements to increase recycling and to respond to the emerging national strategy
- ❖ Review the Environmental Enforcement Policy in order to take steps to further reduce environmental crime
- ❖ Develop a new Parking Strategy to ensure that our car parks meet the needs of residents and visitors

We will also monitor and report on the following Influencing Actions, which rely on effective partnership working:

- Provide waste and recycling centres across the district
- The provision of accessible on street parking

Aim 1: Help create a safer and healthier environment for our communities to live and work

Performance Indicator	Reason for proposed deletion
% of cases resolved without progressing to a full homeless case	Replaced by one of MCHLG targets
Number of households in temporary accommodation	Replaced by one of MCHLG targets which will be monitored by the service as a management measure only.
Number of new volunteering programmes created in priority areas & Number of new sports participation programmes created in priority areas	Indicator has been amended to “Number of priority areas where place- based work is being undertaken” this reflects how work is being conducted in priority areas which may not solely include volunteering or sports participation programmes but wider collaboration.
Number of voluntary clubs/organisations supported with funding applications & Level of external funding awarded to support the physical activity and sport strategy	Merged into new indicator “Level of external funding awarded to support the physical activity and sport strategy” which will capture all funding applications awarded to both the Alliance and external organisations which the Council has directly supported.

Aim 2: To use resources effectively and provide value for money

Performance Indicator	Reason for proposed deletion
Sickness absence per FTE (Staffs Moorlands)	Align the sickness absence PI to 7 days per FTE from April 2020 (post AES) and report as a single joint measure.

Aim 3: Help create a strong economy by supporting further regeneration of towns / villages**Aim 4: Protect and improve the environment and respond to the climate emergency**

Performance Indicator	Reason for proposed deletion
Cost measures: public conveniences	Does not reflect performance
Customer satisfaction with regulatory services (environment)	As this is a regulatory service, involving the issuing of statutory notices, negative outcomes for customers can skew the results.