

APPENDIX 5

Colgan, Denis

Wed 15/04/2020 14:36

Hello Glyn,

Thank you for your email.

1. Our primary concern is the licensing of the outside area
2. Attached is a list of the complaints relevant to our representation.
3. Conditions cannot be imposed to control live music between the hours 08:00 and 23:00 except under review of a licence is my understanding.
4. Extending the premises licence to the outside area will deregulate live music in this area. If amplified music is played outside it will cause disturbance as proven by previous complaints. These complaints have been managed to date by explanation to residents that the events are for a short period under TENs and the informal agreement conditions.
5. This application in its present form should be considered by the Licensing Committee.

Thank you

Mr Denis Colgan
Pollution Officer (Specialist)
Environmental Health

Date	Complaint Descriptions
December 2013	Marquee events, noise disturbance at weekends.
December 2013	Marquee used at the back of the golf club as an entertainment venue. The level of noise is preventing the children from sleeping. Live bands on Friday and Saturday night meant we could hear every word but just as bad when it's just a disco.
November 2015	The venue has temporary extended licence to serve alcohol until 1.00am on Friday nights. Around 30 drunken people were on the car park arguing and fighting on Friday 13th November. This is a residential area and not suitable for this kind of thing. I believe there are further requests for late night licences with the up and coming party season. There is also a lot more late night traffic disturbance from these Friday night discos and whenever there is a party in the marquees that they put up. I didn't report to police but not sure if another neighbour did.
December 2015	Greenway hall golf club has become a disco nightclub with music that loud my 12 year old son can not get to sleep. It is now Monday evening and it is 11.15pm and the music and dj feels like it's in my bedroom, I need to be up for work as a professional at 6am, this is getting beyond a joke. I'm now absolutely fed up and disappointed in your organisation, for allowing these parties to go ahead within our residential area. If I wanted to live next door to a disco, I would move into town, I choose to live here pay council tax, above the average price, I work hard to obtain a good standard of living and this is not acceptable. Music playing loudly, taxis sounding their horns and fighting on the car park at 1am in the mornings outside of our bedroom window for all our family to be subjected to! I'm not willing to put up with this any longer and I would like to know who has permitted all of these parties throughout November and December in the middle of a residential area. We have previously complained about this same problem each year, but it is definitely getting louder for longer and more frequent. We have tried to ring the club tonight to ask them to turn down the music but they can not hear the phone for the loud music.
January 2016	Noise complaints regarding events in December 2015.
May / June 2016	Complaints received regarding planned wedding events, TENs timings were reduced. Golf club was advised that noise control would be difficult in Summer as residents' windows would be shut. 4 households contacted EH at this time and explanation of compromise through timings and noise monitoring was given to address their concerns.
December 2016	Yet again we are writing to you during the month of December to complain about the continued noise level generated by functions at Greenway Hall Golf Club. This has continued every Friday and Saturday evening as well as Sunday Afternoon 18th December, where we can not go to bed and live peacefully in our own home. We have had to move our 13 year old child to a different bedroom because of the noise levels and the fact that he can not get to sleep.
March 2017	Email received regarding extensions and amendments to the licence due to historic use of marquees. Addressed concerns regarding impact of licence amendments through condition.
January 2018	Message received regarding noise from events throughout December 2017 and concerns that these were allowed to continue.
December 2019	Disco party nights. Party tonight 29th December but not a granted licence party we think in the marquee because it's not in the list of events they sent in the post.