

Corporate Equality Objectives 2017/18

High Peak Borough Council & Staffordshire Moorlands District Council	
Equality & Diversity Scheme: Action Plan 2017	
What do we want to achieve? (Equality Objectives)	What are we doing?
Knowing our communities	
To understand who lives in our communities and their needs.	<ul style="list-style-type: none"> Identifying Customer Relationship Management (CRM) data and determining how this information should influence service delivery.
Place shaping, leadership and commitment	
To clearly state our equality priorities and ensure that we have systems in place to achieve them.	<ul style="list-style-type: none"> Confirming the performance monitoring mechanisms for equalities linked to the service planning process for 2017/18 onwards.
Community engagement and satisfaction	
To ensure that we include those with 'protected characteristics' in our consultation and engagement processes.	<ul style="list-style-type: none"> Undertake the actions identified in the new Corporate Consultation Policy.
Responsive services and Customer care	
To ensure that equality performance actions are included in relevant service plans and monitored.	<ul style="list-style-type: none"> Ensure systematic completion of Equality Impact Assessments as part of the Modern Gov. committee management process.
A modern and diverse workforce	
To ensure that our workforce reflects as far as possible the makeup of the community we serve and has the necessary skills	<ul style="list-style-type: none"> Undertake the staff survey and consider appropriate actions. Develop and implement a comprehensive equality training programme.