

Q 9 As a driver are you concerned about the financial burden to meet the new Emission
If any changes add cost to the operator then my position is vulnerable/Fares will have to be
No money to buy a car witch meets council requirements. Yes if council provides a easy loan scheme then every driver will be able to buy a update car.
Not enough time scale
Vehicle cost are going up all the time
Are we going to get any help?
To bring in this new emissions policy is gonna be far to costly for excisting licencees. How we are expected to purchase a new vehicle in two years time with the current cost of living crisis is beyond me. I fear such pressure could see an end to many taxi drivers operating. It should if anything be phased in gradually in say 4 years time when drivers are changing vehicles for
All our vehicles are Diesel: Euro VI (2015 onwards manufacture).
Financially Can't afford.
Whilst I agree in principle with the need for vehicles to have better emissions standards, I feel the time period given to comply (less than 2 years) is too short a period, considering that it may cost an individual up to £20k to procure a like-for-like replacement vehicle, a figure beyond most individuals (who may not always have completely stellar credit histories) to find at relatively short notice, especially if they have only recently put 'new' vehicles on within the last 2 or 3 years. If these regulations were to come in for 1st April 2025, or even 2026, then I could support the
In the current economic situation I would find it extremely difficult to finance a new vehicle.
Yes where's the money coming from
With the cost of living rising, and inflation it's worrying and a concern to be financially able to meet the criteria to purchase a newer vehicle to comply.
I have just replaced my vehicle in the last twelve months. Due to the increase in second hand car prices in the past year it would be expensive to replace my vehicle again in the near future. I agree all new vehicles being registered from early 2023 should meet the new regulations. But the cut of date of April 1st 2024 is to soon. I think we should be allowed to replace our vehicles when they come to a mileage of say 180,000. This would help the drivers with replacement costs at a time off exceptional price increases in the cost off living. A similar policy was used when hackney carriage vehicles was used to implement the current regulations I.e. change of colour to silver
That means it could put me in the unemployed bracket due to the council's proposed and my driver that would be two people out of work .
Currently struggling with bills etc
At present the increase in fuel, household electricity/gas is difficult to deal with. If a driver was forced to buy another vehicle to comply with regulations (when current vehicle is more than adequate and perfect condition for role) then the rental/purchase price could force drivers into
I am currently leasing a vehicle to use from them company I work for ,I was hoping to save for my own but obviously this will have an impact on the price of the vehicle.
Buying a new car has gone really expensive plus hybrids & electric.
Current fleet of the company I drive for is compliant,
There is a real problem sourcing new vehicles at the moment increasing the price of second hand and new vehicles making it hard to keep up with the legal requirements of our industry
At a time with the cost of living increasing daily, the already high cost of operating and maintaining a taxi, I feel these new emissions regulations will just see even more operators
I can't get a cheaper vehicle which is comply with this requirement

Q 9 As a driver are you concerned about the financial burden to meet the new Emission
If drivers have hp on a compliant vehicle now for say 4 years how can drivers afford to repay existing hp and take out another hp in 2024
Only if standards change from the above
Operating a small taxi business is an immensely expensive business in a rural area as over 50% is empty mileage. In my area when I stop in the next couple of years, there will be no one to look after my elderly and less able customers
it is expensive as i found out i changed my car when it was due a plate test but then green air zone was cancelled after i got into 12500 debt
It is too expensive to purchase a new vehicle which meets the criteria - without financial help. This will force a lot of taxi drivers to have to leave. Taxis are tested twice a year and as long as they pass the emissions test then it shouldn't matter the age.
I am a minibus driver to replace I would need to spend in excess of 25000 pounds to achieve a similar vehicle I have at the moment
With the cost of the vehicle being virtually new and the cost of fuel its another rope around the
In my opinion this will mean a loss in taxi drivers as most will not be able to afford to purchase a new vehicle meeting the standard required without financial help.
My vehicle is 2014 and has strong emission performance

Q 10 Do you agree or disagree that all taxis and private hire vehicles should have internal CCTV?
A good cctv will be about £500
Will cause alot of problems!!
I can only speak as a chauffeur
Privacy is a big factor when chauffeuring
It's an invasion of people's privacy and I think customers would be uncomfortable being filmed and what examples in the High Peak justify it. Again it's another expense that's not easy to meet and more financial pressure on licencees at a very difficult time. We're already seeing a drop in trade as people 'tighten their' belts.
For taxis, yes they should, but this does N/A to the work I do,
As an executive chauffeur operator, I believe client confidentiality is paramount.
I think that CCTV in vehicles would be a positive thing and may well help in reducing crime, however I have definite concerns about the system being weaponised and primarily being used to 'get' drivers, rather than catch criminal customers - bearing in mind it will be completely useless in abusive language/behaviour cases since there will be no sound to corroborate the driver's side
Yes the council should pay
I agree for regular taxis carrying children and vulnerable passengers but disagree when we are transporting professional business people where privacy & discretion is needed
I don't think it is necessary at this moment in the High Peak borough.
I have a dash cam fitted to both my vehicle's and quite a lot of the public ask if the thing records inside your car can you turn it off
Safety
Cctv provides safety for drivers and passengers alike, provides credible evidence for prosecutions in court and acts as a deterrent
If introduced an exemption would be required for Executive vehicles, where the risk is much lower and client confidentiality is very important,
I believe everyone have same rights and CCTV in the car are prove
In certain circumstances, business conversations and confidential information is exchanged that clients could be concerned re instances of insider dealing and adverse effects on trading prices should such information be recorded hacked and acted upon, trust and confidentiality is a major concern in the business world .
The cost and we pass a full enhanced dbs to prove that we are fit and proper it feels that we are not trusted
It should be up to the individual licence holder.
I've never had a situation where I've needed this.
Again another cost to small buisness and 90% of the time the police do not follow up on crimes
This will not be cheap if mandatory
In the years I have been driving a taxi I have never thought I would need to have Internal cctv.
I carry high profile clients and they trust my discretion cctv would invade there privacy.
There should be an exemption for chauffeur vehicles as we carry high profile clients
Impractical and expensive. Not appropriate for chauffeuring.

Q 13 As a driver of a private hire or hackney carriage taxi have you ever suffered any of the below in the last 3 years? If you answered yes to the above, tell us how many times.
I personally experienced many times. And other asian drivers suffer with these problems. But we have NO protection by council or government. We pay Tax for police but when we need there's no any help from police.
Loads un countable
Each category at least twice weekly
Once
Too many times
About twice
I have been witness to a number of racist customers over the last few years, most of it emanating from the fact I used to work for a company with a large number of South Asian (ie Indo-Pakistani) drivers. Most of this racist language was restricted to 'How do you work for them?' conversations and tirades about being overcharged/ripped off (peppered with racial profanities). Worryingly, I have also had conversations with female passengers who have related tales of being asked 'inappropriate' questions by Asian drivers (usually revolving around their status (single/not single) and not taking 'no' for an answer when their 'advances' are rebuffed. In all cases I advised them to take it up directly with HPBC and Licensing - usually citing the Licensing Officer by name as the person to take it up with (since most of the South Asians work for one firm in particular and I have less than zero faith that the boss of that company would do anything at all about it if complaints were made to him or his company).
Nearly every other day and night that's why customers struggle for taxis we are fed up of the abuse
Only twice
1 incident of aggressive 1 incident of disability discrimination
Verbal abuse when asked to close the window due to having AC on in heat wave
Been attacked 2 times and police did nothing had people run off and not payed several times or not had enough money to pay when I have got to there destination called names several hundred times over the years
Yes previous company I worked for BK executive in Ashton under lyne
Only 3 or 4 but had lots of none payments.and runners
3/4 times nothing major
I have had 2 runners
Twice on all of the selected
Aggressive 3 times Non payment twice
Oftentimes
Now and again
2 or 3 times
Once
Not very often but it seems to be getting worse
Three times .
Aggressive behaviourx3. None payment x2. Abusive x6. Physical assault x1.
Once none payment of fare
Once or twice in 15 years
once

5d Appendix 4 - Individual Comments

Q 14 As a member of the public/Customer using a private hire or hackney carriage taxi have you ever suffered any of the below in the last 3 years?

As I am a serving Taxi Driver (and known to other drivers), I believe I am somewhat shielded from the first 4 items (like most of my peers) for 2 reasons. Firstly, It takes some brass neck (or a fair degree of stupidity) to attempt to rip off a fellow cabbie (who will know the prices and rules and regs just as well as the driver themselves) and secondly, if anyone tried it on with me (or my kith and kin), I would raise all Holy Hell with company and Licensing and not let it go until I had what I deemed 'justice'. That serves as enough warning for the elements who might try it because they know I would follow through on the threat. (I would also like to say that I'm not alone in this respect in that I could think of plenty of long serving drivers (like myself) who would react in a similar manner)

I use taxis fairly infrequently and but on one occasion the driver kept his radio on playing music throughout the journey. Very annoying and distracting.

I am a taxi driver

Driver in Manchester refusing to take a wheelchair person

Q 15 Do you feel that CCTV within the vehicle would have assisted or prevented any of the above?

The only thing I would say with fitting a camera inside is privacy BUT I also think if a complaint is made of a drivers behaviour then it would cover our backs

It's the drivers that need protection

Possibly

I'm sure it would prevent drivers from acting inappropriate

Even though I haven't had that happen it would put it off from happening at all more or less .I only work days but it happens a lot more at night from what I am told from other drivers.

Happened late at night,passengers ran away without paying were under the influence of

The cctv is controlled by the driver so he can switch it off when ever he or she felt like it or deleted items as well

Q 16 As a driver are you concerned about the financial burden from installing a CCTV system within your vehicle?

Already commented in this survey.

More expense unless licensing are going contribute

With the soaring costs of living it's an expense that we could do without. Furthermore there's enough to concentrate on whilst driving without the distraction of a camera. I feel it could be dangerous.

Council should help

As fitting a half decent system could cost up to £4k, I feel that this would be an unacceptable additional cost (on top of the potential £20k to buy a new vehicle). As we cabbies, like the HGV/LGV driving community, are an aging workforce (due to a lack of younger drivers coming in the bottom end - due to the high start up costs (of getting a badge as a new starter)), most of us would not be at all keen on having to take out large loans in our 50s or even 60s in order to continue to work. Forcing this through on a short timescale could (and probably would) have a deeply detrimental effect on the staffing levels of High Peak Hackney/Private Hire drivers, levels that were already deeply wounded by the effects of the 2020 pandemic

In the current economic situation I would find it difficult to finance it.

Yes look at the national figures there are a shortage of people coming in to the trade due to the expense and customer behaviour

ALSO RENEWING TAXIS AT THIS PRESENT TIME IS VIRTUALLY IMPOSSIBLE DUE TO THE SILVER COLOUR REQUIREMENT A/S THE MANUFACTURES DONT DO SILVER ANYMORE IT IS CALLED GREY. IT WOULD BE BETTER IF THE TAXI COLOUR WAS EITHER BLACK OR WHITE.

At a time of exceptional fuel prices and general cost of living expenses it would be an unnecessary extra burden.

Any extra financial burden placed on the operators reduces the chance of increases in the driver's pay.

The added cost would cause a financial strain, however, I believe it could be fitted quite cheaply at the right place

Q 17 Do you have any other suggestions or comments to make on matters that should be considered for inclusion in the revised Taxi Licensing Policy?
NO
My personal suggestions are that 1- council should have a complaint office where drivers can complain about physically assault, not paying taxi fair and damaging the car by the public and council should reffer these complaints to police and get results.
No
You should have a separate license for TV and film services.
Should the policy change in order that CCTV becomes mandatory it would be helpful for the council and operators to meet with companies offering CCTV to secure a good price for all
The emissions requirements for taxis is a farce considering how many thousands of tons of road freight is coming through the High Peak causing much more pollution. Vehicles are already low emissions with filters fitted.
For the safety of passengers, in taxis. / private hire taxis, yes there should be CCTV but there also need to be strict policy in place, for these to also have extended DBS,
Vehicle colour for executive private hire to include silver.
Give us a break!!!
Yes your all live in cloud cookcoo land when it comes to our trade try doing it your self's and research the trade first
I drive a chauffeur car and all my jobs are on bbc account so no need for cctv,I have a dashcam that does that anyway
No
No, I don't
No
In the case of Private Hire Drivers/Chauffeurs, once checked and badged, why does the driver have to be tied to one company, one operator? Why not a national licensing system to allow drivers to work throughout the UK?
A dress code should be stipulated to exclude sports wear, jogging bottoms, and drivers should be random checked by taxi enforcement officers to ensure that they comply accordingly. Most drivers don't wear their badge, have a useable first aid kit or fire extinguisher in the vehicle from
I personally think that its upto the driver and the time they our out on the road and day and area think it should be upto the driver me personally I do executive work so all my customers are pre booked and professional customers so I would have no need it would be a waste of my money
Please do something about the Uber drivers picking up on glossop rank. Photo as evidence have been sent to the licencing. And please reply with what steps and action is going ahead in
buying new vehicles and cctv would be a big hit would have to close down and find other work
No
Maybe not for inclusion but wheelchair access and drivers prepared to treat wheelchair users as people is a massive overlooked national issue
none
Drivers that are not actively working keeping hold of white plates for financial gain stopping people like myself who wants one from holding me back from potentially earning and the safeguarding getting people home when there's a lack of drivers
I drive high net worth individuals and they would not use my services if CCTV was in the car No problems with dashcams front and back but pointing inside is a big NO.

Q 17 Do you have any other suggestions or comments to make on matters that should be considered for inclusion in the revised Taxi Licensing Policy?

No not at this time

At the last consultation, you did not listen to the trade then, so why would you listen to us now. The policy adopted in 2017 is not and never been fit for purpose. It's about time that the committee speak direct to trade to gain some idea of how the trade is locally, can I ask that how many who sit on the committee have any direct knowledge of the taxi/ private hire trade!

I would like to see procedures put in place so that if any taxi drivers are abused or have faced any aggression by customers that there is some support available. I think it would be more helpful that when any changes to vehicles are made re emissions that changes are made from the date that the licence holder changes his car and not forced to change it at a date set by licencing. This would relieve some of the financial restraints put on the licence holders.

Restrict the number of taxi's working on the ranks during school hols as there are not enough customers about to make a living.

If these things were to be implemented there needs to be financial help for the drivers and operators to do this. Everyone is struggling with the cost of living so to need to purchase a new car or cctv equipment could be financially impossible for people.

If they can contribute towards the vehicle then we can consider the vehicle upgrade

Check that all drivers are properly registered with the government to pay tax and insurance

I would like to say there should be a limit to the amount of private hire plates being giving out and could do with more white plates being offered.

Need to differentiate between "taxis" and chauffeuring.

No