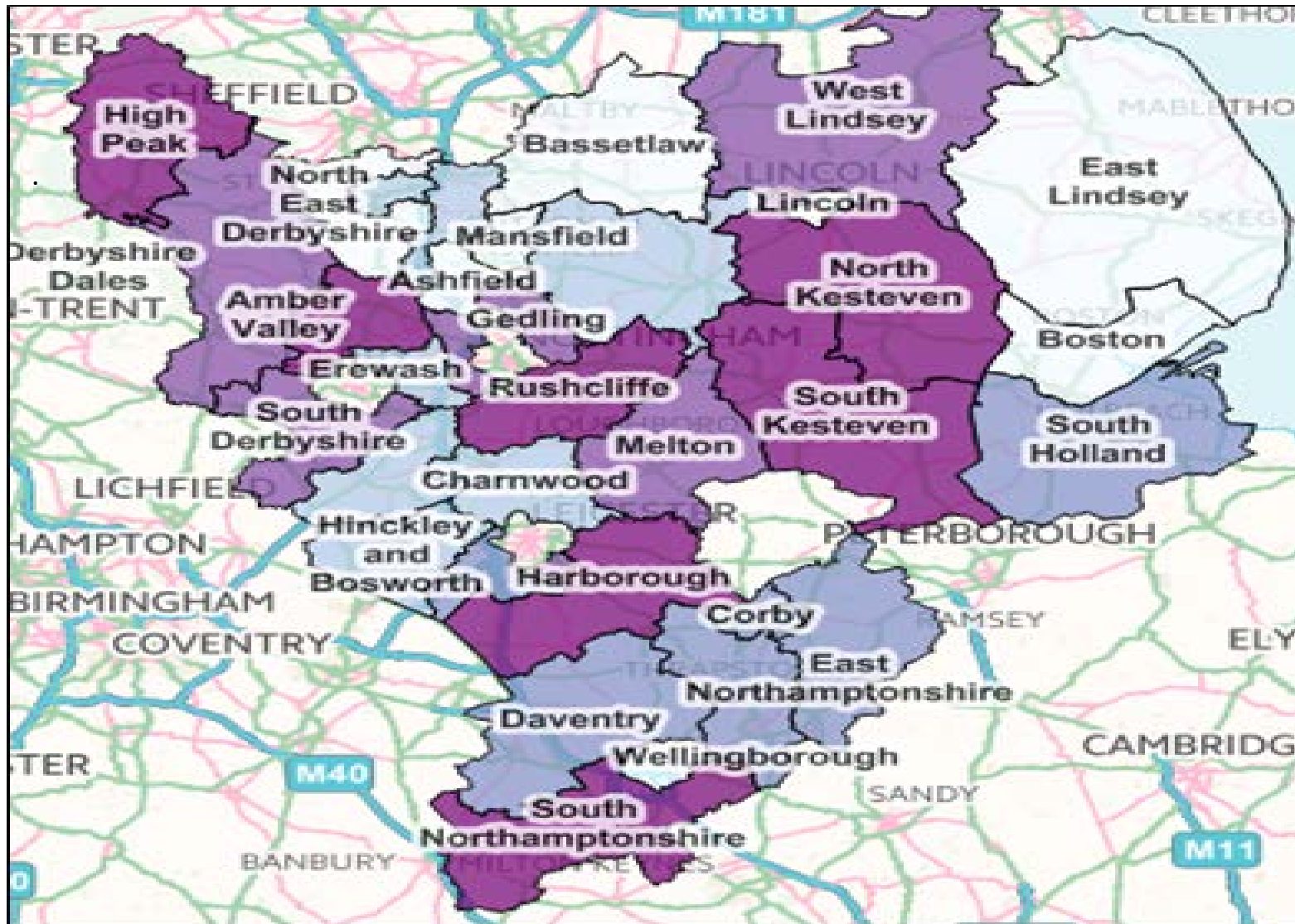


# Meet Financial Challenges and Provide Value for Money



*Effective use of financial and other resources to ensure value for money*

The maps below have been produced using Grant Thornton CFoI analytic tools and shows that High Peak falls in to the upper quintile for Council Tax Collection rate in 2015-2016 at 98.68% compared against other East Midlands Non Metropolitan Districts.



Council Tax Collection Rate%			
98.39	to	99.15	
98.06	to	98.38	
97.74	to	98.05	
97.18	to	97.73	
96.03	to	97.17	

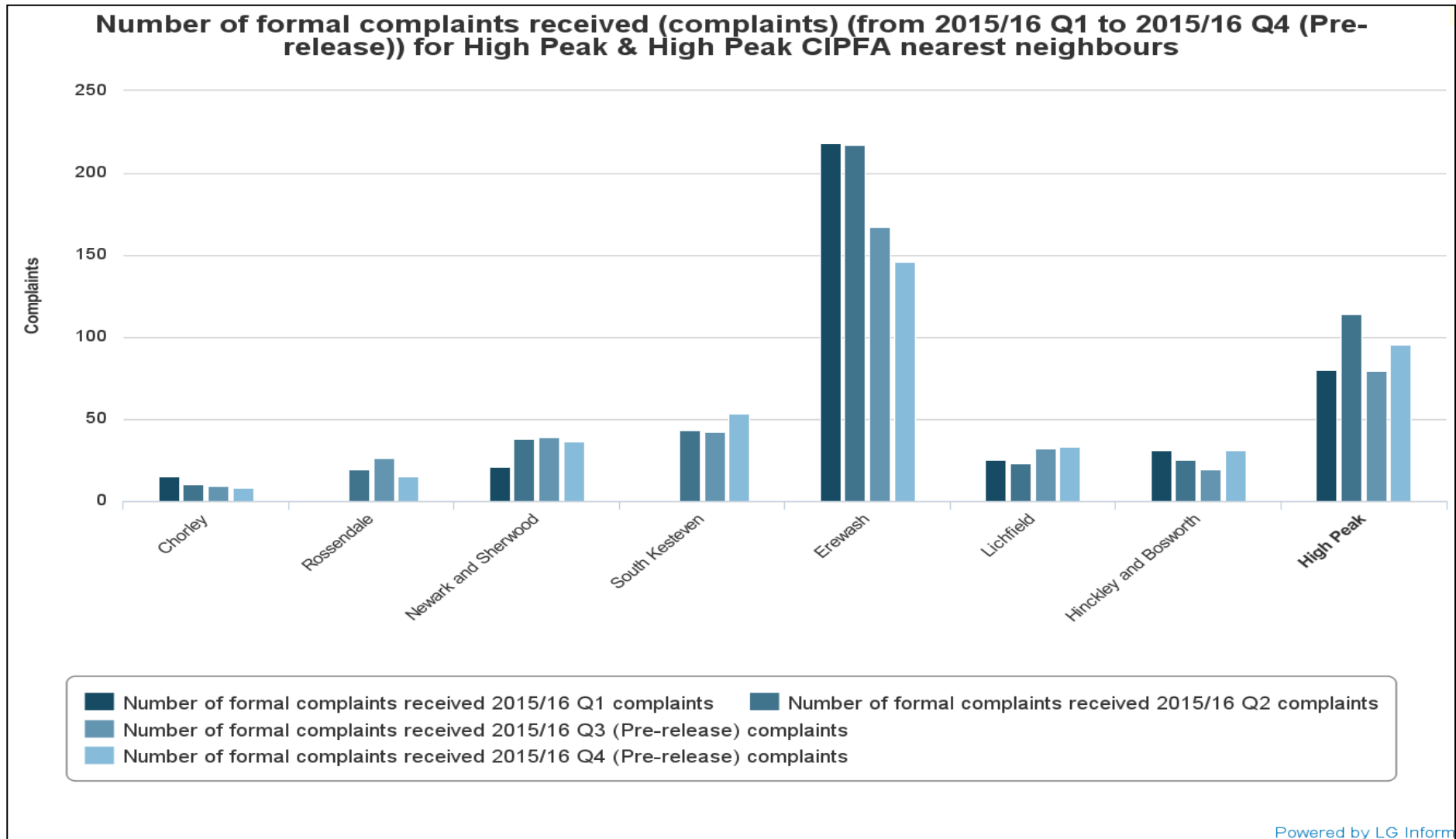
This map shows that High Peak falls in to the lower quintile for Non Domestic Tax Collection rate in 2015-2016 at 98.44% compared against other East Midlands Non Metropolitan Districts.



Non Domestic Tax Collection Rate%			
	99.26	to	99.79
	98.65	to	99.25
	98.45	to	98.64
	98.01	to	98.44
	96.03	to	98

*Ensure our services are easily available to all our residents in the appropriate channels and provided 'right first time'*

The table below has also been produced using LG Inform tools and shows total complaints and enquiries compared to the nearest neighbour from the High Peak CIPFA nearest neighbour group 2015-16.



The map below has been produced using CFO Insight tools and shows the number of complaints and enquiries received by the Ombudsman in 2015-16 compared to the group.



Total complaints & enquiries receivedCount			
	20	to	45
	16	to	19
	13	to	15
	11	to	12
	2	to	10

## A high performing and well motivated workforce

The chart below compares High Peak against CIPFA nearest neighbour and is generated using LG Inform tools. It shows the average number of days lost to sickness for each individual quarter during 2015-16.

